PROCEDURE TO ACCESS OPERATOR'S INFORMATION

Prerequisites

In order to be able to follow the steps of the present procedure:

- the OP must have presented the application to the ARPO and must have completed the relevant procedure
- the person in charge for the administration of the application must own a class-2 or class-3 personal digital certificate issued by the certificate authority Trust Italia S.p.A. (Verisign certified affiliate) stating the same information recorded in the application (email address, name and surname)
- the person in charge for the administration of the application must be in possession of the password (formed by the two password portions transmitted by the OP and the ARPO during the application submission procedure – each password portion is 6 characters long).

Procedure

Step 1 – Access to the OP information

The person in charge for the administration of the application accesses the restricted area at the URL http://operatori.registrodelleopposizioni.it/operatori/area-riservata and, after selecting the "administrative" profile, enters email address and password in the relevant boxes . Inside the restricted area the user can check the balance (in terms of available subscribers' telephone numbers) and view some of the application details (personal details, contacts, Partita I.V.A., etc.). When connecting to the system, a client authentication process is actuated using a class-2 or class-3 personal digital certificate issued by the certificate authority Trust Italia S.p.A.. At the same time a web server authentication process is actuated using a digital certificate issued by Terena SSL CA, that is recognized under the certificate authority Comodo CA by the main browsers on the market (see Addendum A for the list of supported browsers). The web server certificate is provided by the ARPO, whereas the certificate for the client authentication must be purchased by the OP.
The integrity and privacy of the data exchanged during this procedure will be ensured through cryptographic algorythms (see Addendum A for the list of cryptographic algorythms) supported by the currently available versions of the above-mentioned browsers.

Step 2 – Log out

At the end of the operations, the OP must log out clicking on the relevant text box.

PROCEDURE TO ACCESS OP'S PERSONAL DETAILS

Step 1 – Access request transmission

The OP sends an undersigned request to access its own personal details by certified mail with return receipt requested to the address

GESTORE DEL REGISTRO PUBBLICO DELLE OPPOSIZIONI – OPERATORI
UFFICIO ROMA NOMENTANO
CASELLA POSTALE 7210
00162 ROMA RM

or by certified email to istanza.rpo@postecert.it (according to the method chosen by the OP at the time of registration).

Step 2 – Request processing

The ARPO examines the request and contacts the OP either by phone call or certified email (according to the method chosen by the OP at the time of registration) using the contact details provided at the time of application submission.

ADDENDUM A

List of supported Browsers

The following browsers are supported by the web application:
- Internet Explorer 7+,
- Mozilla Firefox 3.6+,
- Google Chrome 8.0+,
- Safari,
- Opera

Please install the latest security updates for the operating system in use in order to avoid malfunctions when logging in.

List of supported cryptographic algorythms

The system supports at least the following cryptographic algorythms:

Name	Protocol	Key exchange	Authentication	Cypher	MAC
DES-CBC3-SHA	SSLv3	RSA	RSA	3DES(168)	SHA1
IDEA-CBC-SHA	SSLv3	RSA	RSA	IDEA(128)	SHA1
RC4-SHA	SSLv3	RSA	RSA	RC4(128)	SHA1
RC4-MD5	SSLv3	RSA	RSA	RC4(128)	MD5
EDH-RSA-DES-CBC3-SHA	SSLv3	DH	RSA	3DES(168)	SHA1
EDH-DSS-DES-CBC3-SHA	SSLv3	DH	DSS	3DES(168)	SHA1

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